## School Quality Survey

Results and Analysis

Rockville Centre UFSD
Fall 2022
$\xrightarrow[\text { Scellence in Education }]{\substack{\text { RYO } \\ \text { SCH }}}$

## Project Overview

The Rockville Centre Union Free School District's School Quality Surveys asked parents/guardians, campus-based staff, and students in grades 312 for feedback on school quality and the learning environment. In addition, the survey asked parents/guardians and campus-based staff members for feedback on the district. Results will be used to inform decisions at the campus and district levels.

K12 Insight partnered with district team members to develop the surveys, which addressed the following topics with parents/guardians, campus-based staff, and students:

- Academic Support
- Student Support
- School Leadership
- Family Involvement
- Safety and Behavior

Additional questions were asked of parents/guardians about Facilities Upgrades.

## Details of the Study and Understanding the Results

The survey was open October 10 through November 1.
Email invitations with unique survey links were sent to parent/guardians and campus-based staff members. Parents/Guardians could also participate via a public link on the district's website.

Reminders were sent Oct. 17, 20, 25, and 28. Parents who have students at more than one location could take the survey for each campus. Also, staff who work at more than one location could take the survey for each campus.

Students used their student IDs to access the survey in school.
The parent/guardian survey was translated into Spanish.
This report summarizes district-level survey results and breaks them down by participant group. Students in grades 3-5 are not included in comparisons by participant group because they completed a simplified survey.

K12 Insight uses census sampling, which provides data reflective of all voices in the community. While all parents/guardians, campus-based staff, and students in grades 3-12 were invited to take the survey, not all participated. Statistical tests designed to infer the perceptions of a larger population from a smaller sample size are not appropriate; rather, descriptive statistics provide the most accurate representation of the data. Therefore, the findings herein cannot be generalized beyond the participants. Nevertheless, this study offers valuable insights about the perceptions of stakeholders.

Findings for each item in the report exclude participants who did not answer. Data labels less than 5 percent are not shown in charts and graphs. Percentages may not total 100 due to rounding.

## Where we are right now!



## Frame for Analysis



## Some general trends with this survey

- Faculty responses are generally more positive than students and parents.
- Student and parent responses are generally influenced by their interactions with teachers and administrators
Discipline is always an area where there is a difference in stakeholder perspectives


## Participation

| Responding Group | Number of <br> Invitations Delivered <br> (NMax) | Number of <br> Responses (N) | Response Rate | Public Access Link <br> Responses | Total Responses |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Parents/Guardians | 3,188 | 806 | --- | 507 | 1,313 |
| Campus Based Staff | 894 | 389 | --- | 3 | 392 |
| Secondary Students | 1,843 | 1,578 | $86 \%$ | --- | 1,578 |
| Elementary Students | 807 | 652 | $81 \%$ | --- | 652 |

## Executive Summary

- Of all the participant groups, campus-based staff (95\%) had the highest percentage of Excellent or Good ratings for the overall quality of their school, followed by elementary students (92\%), parents/guardians (89\%), and secondary students (85\%).
- Perception gaps exist between parents/guardians, students, and campus-based staff on items pertaining to student academic support and preparation. For example:
- 83\% of campus-based staff agreed or strongly agreed teachers successfully show students how lessons relate to life outside of school, compared to 53\% of parents/guardians and 41\% of secondary students.
- $86 \%$ of campus-based staff agreed or strongly agreed students receive the support they need to prepare them for the next grade level/life after high school, compared to $70 \%$ of parents/guardians and $68 \%$ of secondary students.
- $91 \%$ of campus-based staff agreed or strongly agreed students receive the support that address their individuals needs, compared to $68 \%$ of parents/guardians and $63 \%$ of secondary students.
- $85 \%$ of secondary students strongly agreed or agreed that teachers set high expectations for all students and $89 \%$ of elementary students agreed that their teachers expect them to do their best.
- Perception gaps existed within the Safety and Behavior tenet for items pertaining to discipline and bullying. For example:
- 68\% of campus-based staff agreed or strongly agreed discipline is enforces fairly compared to 50\% of parent/guardians and 56\% of secondary students.
- $93 \%$ of campus-based staff members agreed or strongly agreed that staff members are responsive when reporting bullying compared to $49 \%$ of parents/guardians and $67 \%$ of secondary students.
- $95 \%$ of campus-based staff members agreed or strongly agreed that bullying is not tolerated compared to $66 \%$ of parents/guardians and $80 \%$ of secondary students.


## Overall School Quality: Comparison by Respondent Type

How would you rate the overall quality of the education at your child's school?


## General conclusion

- 9/10 of those surveyed have the perception that the RVC District is good or excellent!
45\% of stakeholders believe we are an excellent district
Strong base of support with room to grow!


## Dimension Scores: Comparison by Respondent Type



Answer options: Strongly Agree, Agree, Disagree, Strongly Disagree, Don't Know
Note: This graph shows Strongly Agree or Agree responses for all items within each dimension.
Note: Elementary students are not included because they took a simplified version of the survey.

Academic Support

## Academic Support: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?


## Parents/Guardians

## Academic Support

How strongly do you agree or disagree with the following statements?


## Campus Based Staff

## Academic Support

How strongly do you agree or disagree with the following statements?


## Secondary Students

## Academic Support

How strongly do you agree or disagree with the following statements?


## Before/After School Programs: Comparison by Respondent Type

Does your child/ Do you attend any before or after school academic support programs?


## Tutors: Comparison by Respondent Type

Does your family utilize private tutors to support your child's academics?


## Elementary Students

## Academic Support

Do you agree with the following statements?


Student Support

## Student Support: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?


## Parents/Guardians

## Student Support

How strongly do you agree or disagree with the following statements?


## Campus Based Staff

## Student Support

How strongly do you agree or disagree with the following statements?


## Secondary Students

## Student Support

How strongly do you agree or disagree with the following statements?


## Elementary Students

## Student Support

Do you agree with the following statements?


School Leadership

## School Leadership: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?


## Parents/Guardians

## School Leadership

How strongly do you agree or disagree with the following statements?


## Campus Based Staff

## School Leadership

How strongly do you agree or disagree with the following statements?


## Secondary Students

## School Leadership

How strongly do you agree or disagree with the following statements?


## Principal and/or Assistant Principal Concerns: Comparison by Respondent Type

This past school year, have you reached out to the principal and/or assistant principal with a need or concern?


## Principal and/or Assistant Principal Support : Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?


## Parents/Guardians

## Principal and/or Assistant Principal Support

How strongly do you agree or disagree with the following statements?


## Campus Based Staff

## Principal and/or Assistant Principal Support

How strongly do you agree or disagree with the following statements?


## Secondary Students

## Principal and/or Assistant Principal Support

How strongly do you agree or disagree with the following statements?


## Family Involvement

## Family Involvement: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?


## Parents/Guardians

## Family Involvement

How strongly do you agree or disagree with the following statements?


## Campus Based Staff

## Family Involvement

How strongly do you agree or disagree with the following statements?


## Secondary Students

## Family Involvement

How strongly do you agree or disagree with the following statements?


## Elementary Students

## Family Involvement

Do you agree with the following statements?


Safety and Behavior

## Safety and Behavior: Comparison by Respondent Type

How strongly do you agree or disagree with the following statements?


## Safety and Behavior: Comparison by Respondent Type (Continued)

How strongly do you agree or disagree with the following statements?


## Perceptions of Unfair Treatment : Comparison by Respondent Type



Percentages added may exceed 100 since a participant may select more than one answer for this question.
45 Note: Only participants who disagreed or strongly disagreed that students are treated fairly regardless of their race, culture, religion, gender, sexual orientation, or disability answered this question.

## Parents/Guardians

## Safety and Behavior

How strongly do you agree or disagree with the following statements?


## Parents/Guardians

## Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?


## Campus Based Staff

## Safety and Behavior

How strongly do you agree or disagree with the following statements?


## Campus Based Staff

## Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?


## Secondary Students

## Safety and Behavior

How strongly do you agree or disagree with the following statements?


## Secondary Students

## Safety and Behavior (Continued)

How strongly do you agree or disagree with the following statements?


## Elementary Students

## Safety and Behavior

Do you agree with the following statements?


Highest/Lowest-ranking Indicators

## Parents/Guardians

## Highest/Lowest-ranking Indicators

| Survey Item | Percentage Strongly <br> Agree or Agree (\%) |  |
| :--- | :---: | :---: |
| Staff members and families treat each other with respect. | $91 \%$ | School Quality Topic |
| There is a teacher, counselor, or other staff member to whom a student <br> can go for help with a school problem. | $89 \%$ | Family Involvement |
| This school is welcoming to families. | $88 \%$ | Student Support |
| This school is safe. | $86 \%$ | Family Involvement |
| Staff members treat students with respect. | $85 \%$ | Percentage Strongly <br> Disagree or Disagree (\%) |
| Survey Item | $28 \%$ | School Quality Topic |
| This school provides opportunities for families to provide input on how <br> to improve the school environment/experience. | $24 \%$ | Family Involvement |
| Students in this school receive support that addresses their individual <br> needs. | $22 \%$ | Student Support |
| This school values and uses input provided by families to improve the <br> school environment/experience. | $20 \%$ | Family Involvement |
| Students are academically challenged by their schoolwork. | $20 \%$ | Academic Support |
| This school offers students a variety of extracurricular activities. | Student Support |  |

## Highest/Lowest-ranking Indicators



## Secondary Students

## Highest/Lowest-ranking Indicators

| Survey Item | Percentage Strongly <br> Agree or Agree (\%) |  |
| :--- | :--- | :--- |
| There is a teacher, counselor, or other staff member to whom a student can go for <br> help with a school problem. | $91 \%$ | School Quality Topic |
| There is a teacher, counselor, or other staff member to whom a student can go for <br> help with a technology problem. | $90 \%$ | Student Support |
| This school offers students a variety of extracurricular activities. | $90 \%$ | Student Support |
| All school staff members are aware of the safety and security procedures. | $89 \%$ | Student Support |
| Teachers set high expectations for all students. | Percentage Strongly <br> Disagree or Disagree (\%) | School Quality Topic |
| Survey Item | $53 \%$ | Safety and Behavior |
| Teachers successfully show students how lessons relate to life outside of school. | $37 \%$ | Academic Support |
| Discipline is enforced fairly for all students. | Safety and Behavior |  |
| The principal and assistant principal(s) make decisions that are in the best interests of <br> all students. | $32 \%$ | School Leadership |
| Students in this school receive support that addresses their individual needs. | $30 \%$ | Student Support |
| The principal and assistant principal(s) clearly communicate the school's goals for the <br> upcoming school year. | $30 \%$ | School Leadership |

## Elementary Students

## Lowest Ranking Indicators

| Survey Item | Percentage Agree <br> (\%) | School Quality Topic |
| :--- | :---: | :---: |
| I understand my school's safety and security drills. | $96 \%$ | Safety and Behavior |
| My teachers expect me to do my very best | $89 \%$ | Academic Support |
| Adults in this school treat students with respect. | $89 \%$ | Safety and Behavior |
| I feel safe in my school. | $89 \%$ | Safety and Behavior |
| I can talk to an adult at the school if I have a technology problem. | $88 \%$ | Student Support |


| Survey Item | Percentage Disagree <br> (\%) | School Quality Topic |
| :--- | :---: | :---: |
| I can talk to an adult at the school if I have a personal problem. | $9 \%$ | Student Support |
| My teachers give real life examples in class. | $6 \%$ | Academic Support |
| Kids face consequences if they bully someone at my school. | $5 \%$ | Safety and Behavior |

Net Promoter Score

## School Net Promoter Score: Comparison by Respondent Type

If you had a family member or friend moving to the area, how likely are you to recommend they send their child to their school?


Notes: The Net Promoter Score (NPS) serves as a proxy for public confidence in a school/the district and can potentially be connected to district growth. It is calculated by subtracting the percentage of detractors from promoters which gives a value between -100 to 100 . A positive score means there are more people promoting the district than detracting from it. Passives represent individuals who do not have an unequivocal opinion about their school or district. The Net Promoter Score has been rounded to a whole number.

## Parents/Guardians

## Impact on School Score

What type of impact do the following aspects of your child's school have on your score?


## Campus Based Staff

## Impact on School Score



## Secondary Students

## Impact on School Score

What type of impact do the following aspects of your school have on your score?


## District Net Promoter Score: Comparison by Respondent Type

If you had a family member or friend moving to the area, how likely are you to recommend Rockville UFSD?


Notes: The Net Promoter Score (NPS) serves as a proxy for public confidence in a school/the district and can potentially be connected to district growth. It is calculated by subtracting the percentage of detractors from promoters which gives a value between - 100 to 100 . A positive score means there are more people promoting the district than detracting from it. Passives represent individuals who do not have an unequivocal opinion about their school or

## Parents/Guardians

## Impact on District Score

What type of impact do the following aspects of Rockville UFSD have on your score?


## Campus Based Staff

## Impact on District Score

What type of impact do the following aspects of Rockville UFSD have on your score?


## Secondary Students

## Impact on District Score

What type of impact do the following aspects of Rockville UFSD have on your score?


Additional Questions

## Parents/Guardians

## Facilities Upgrades

Please review the potential facilities to be considered for upgrading below and rate your priority for that facility on a scale of 1-5.


## Parents/Guardians

## Athletic Facilities Upgrades

Please review the potential athletic facilities to be considered for upgrading below and rate your priority for that facility on a scale of 1-5.

New Synthetic Turf Field and refurbish the track at the MS to provide additional athletic field space for school and local youth sport organizations. ( $\mathrm{N}=1,220$ )

New Synthetic Turf Field at Watson Elementary to provide additional athletic field space for school and local youth sport organizations. ( $\mathrm{N}=1,134$ )

Upgrade Barisch Field-Work with the village to upgrade the current baseball facility at Barisch Field. ( $N=1,128$ )

Air Condition the South Side HS Gym-This will alleviate uncomfortable conditions during warmer weather such as Red and Blue Events. ( $\mathrm{N}=1,217$ )


## Takeaways

- This presentation is the start of the conversation, not the conclusion
- RVC Public Schools enjoy a wide range of support
- The survey indicates that we have work to do in three main areas:
- Instructional
- Connect what students learn in school to real world experiences- \#KnowYourWhy
- Provide students more opportunities for challenging work at the elementary level
- Programmatic
- Provide more options for students to exercise choice and feel that their individual needs are supported
- Cultural
- Examine further student perceptions of bullying and faculty response to accusations or instances of it.
- Examine further student perceptions of the reasons for bullying
- Communicate, communicate, communicate then communicate again \#KnowOurWhy


## Next steps...

- BOE retreat with central office to identify areas for goals for next year...
- Principals will share this information with teachers and develop action steps for the things we can do right now and the actions we will need time to develop
- Educator Forum
- PTA meeting follow up
- Utilize data to inform course recommendations and budget development
- Dig deeper on the question of tutors
- \#GameOnRVC

Demographic Information

## Parents/Guardians

## Demographic Information



## Parents/Guardians

## Demographic Information (Continued)

Gender ( $\mathrm{N}=1,313$ )


Race/Ethnicity ( $\mathbf{N = 1 , 3 1 3 \text { ) }}$


## Parents/Guardians

## Demographic Information (Continued)

My student is provided with Special Education services/ accommodations (504, IEP, etc.). ( $\mathrm{N}=1,306$ )

$\square$ Yes $■$ No $\quad$ Don't Know $■$ Prefer not to Answer

My student is in the English Language Learning program. ( $\mathrm{N}=1,302$ )


■ Yes ■ No Don't Know ■ Prefer not to Answer

## Demographic Information

Race/Ethnicity ( $\mathrm{N}=392$ )


## Demographic Information



## Secondary Students

## Demographic Information (Continued)

Race/Ethnicity ( $\mathbf{N}=1,578$ )
Gender( $\mathrm{N}=1,578$ )



## Secondary Students

## Demographic Information (Continued)

 Yes ■ No

## Elementary Student

## Demographic Data



## Elementary Student

## Demographic Data (Continued)

## Free/ Reduced Lunch Status ( $\mathrm{N}=649$ )


$\square$ Free ■ Reduced $\quad$ None


IEP Status ( $\mathrm{N}=649$ )


